



AGENCIA NACIONAL DE EVALUACIÓN  
DE LA CALIDAD Y ACREDITACIÓN

# AUDIT PROGRAMME

## EVALUATION REPORT ON THE DESIGN OF THE INTERNAL QUALITY ASSURANCE SYSTEM

### ***UNIVERSIDAD FRANCISCO DE VITORIA***

#### DETAILS OF THE IQAS EVALUATED

<b>University</b>	<i>Universidad Francisco de Vitoria</i>
<b>Faculty/Institute</b>	Faculty of Communication Sciences <sup>1</sup>
<b>Scope of the IQAS</b>	All recognised degree programmes (Bachelor, Master's and Doctorate) given in the aforesaid university
<b>Date of issue of the ANECA Certification Committee's report</b>	17 November 2008

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<sup>1</sup> *Facultad de Ciencias de la Comunicación*

### RESULT OF THE IQAS DESIGN EVALUATION

Following an examination of the documentation with the design of university's IQAS covering the abovementioned scope, and the report drawn up by the Evaluation Committee in accordance with the evaluation criteria and guidelines set out in the AUDIT programme documents, the Certification Committee issues an overall **POSITIVE ASSESSMENT OF THE IQAS DESIGN**, with the following assessment of each of the guidelines:

GUIDELINE	ASSESSMENT
1.0 Quality policy and aims	Satisfactory
1.1 Quality assurance of programmes of study	Satisfactory
1.2 Orientation of degree programmes toward the students	Satisfactory
1.3 Quality assurance and enhancement of academic staff	Satisfactory
1.4 Management and improvement of physical resources and services	Satisfactory
1.5 Analysis and use of outcomes	Satisfactory
1.6 Publication of information on degrees	Satisfactory

### STATEMENT OF GROUNDS

The overall positive assessment of the IQAS DESIGN is based on compliance with the criteria associated with each of the guidelines of the AUDIT programme, with special mention being made of the following strong points:

1. There is an explicit commitment by the faculty/university's Administration to support the IQAS, its implementation and continuous enhancement.
2. Follow-up mechanisms are established in the IQAS documentation that permit the periodic checking of actual compliance with the IQAS.
3. A review mechanism is provided for cases where there is variance with the provisions of the system's documentation.
4. There is a mechanism for continuous enhancement, based on goals for quality that are realistic, measureable and verifiable over time.
5. The structure of the processes is very clear and includes the different documentary aspects, making it easy to understand and follow them.
6. There are mechanisms to measure and analyse learning outcomes and stakeholder satisfaction.

7. Existence of a body with the capacity to manage the analysis and use of learning outcomes.

### **ENHANCEMENT PROPOSALS**

Given the satisfactory evaluation in relation to all of the guidelines set out in the AUDIT programme, no enhancements proposals are made in this report.